

Statement: In adherence to our commitment to quality management and continuous improvement, our internal audit process encompasses a comprehensive assessment of all documentation and compliance with ISO 9001:2015, ISO 13845, GDP, and MDR standards. This includes a meticulous review to ensure that all documentation and records generated by this process are systematically retained and managed in strict accordance with the Control of Document and Records procedure outlined in our quality management system. As an integral part of our quality assurance framework, all documents and records produced during this process will be subjected to the principle of the PDCA (Plan-Do-Check-Act) Cycle. This structured approach ensures that each phase of this process is meticulously planned, executed, monitored, and refined in a continuous loop, aligning with the core principles of ISO 9001:2015 and ISO 13845.



1.0 Commitment to Net Zero

OxygenCare is committed to achieving Net Zero carbon emissions by 2045 across our operations and supply chain, in alignment with the NHS Net Zero Supplier Roadmap, UK Government targets, and Ireland's Climate Action Plan.

We support the delivery of sustainable healthcare and are actively reducing our environmental impact in the provision, distribution, and servicing of medical devices across the UK and Ireland.

2.0 Baseline Emissions Footprint

Baseline Year: 2022

Our baseline carbon footprint includes emissions from:

- **Scope 1:** Company vehicles, heating fuels
- **Scope 2:** Electricity usage in premises

OxygenCare Carbon Reduction Plan

Doc Ref: 10.QR.001.ESD.001.OxygenCare Carbon Reduction Plan.001

- **Scope 3:** Business travel, employee commuting, upstream and downstream transport, purchased goods and services, waste, and water use.

Emission Source	CO ₂ e (Tonnes)
Scope 1	48.2
Scope 2	31.7
Scope 3 (estimated)	268.0
Total Baseline Emissions	347.9

Scope 1: Direct Emissions

These are emissions from sources **owned or controlled** by OxygenCare.

Examples include:

- Company-owned vehicles (fuel used)
- On-site gas boilers or generators

Calculation formula:

CopyEdit

Fuel used (litres or kWh) × Emission factor (kg CO₂e/unit)

3.0 Current Emissions Reporting (2024)

Emission Source	CO ₂ e (Tonnes)
Scope 1	41.5
Scope 2	26.4
Scope 3 (estimated)	254.8
Total Emissions 2024	322.7

A reduction of **7.2%** has been achieved against the baseline, primarily through fuel efficiency measures and changes in fleet usage.

4.0 Carbon Reduction Targets

We have set the following carbon reduction targets:

- **2025:** 10% reduction from 2022 baseline
- **2030:** 40% reduction from 2022 baseline
- **2040:** 80% reduction
- **2045:** Net Zero emissions

Progress will be monitored annually, reported to senior management, and published where contractually required.

5.0 Measures Implemented to Reduce Carbon Emissions

OxygenCare has already taken action to reduce its environmental footprint, including:

- Replacing diesel fleet with hybrid and electric vehicles (EVs)
- Installing energy-efficient LED lighting and motion sensors in facilities

OxygenCare Carbon Reduction Plan

Doc Ref: 10.QR.001.ESD.001.OxygenCare Carbon Reduction Plan.001

- Adopting cloud-based platforms (e.g. Documentation Management: SharePoint, Power BI (Business Intelligence) tools: Epicor, Kianda) to reduce printing, paper use and physical storage.
- Transitioning to recyclable and biodegradable packaging materials
- Implementing waste segregation and recycling schemes
- Encouraging remote work and digital meetings to reduce travel
- Sourcing from local suppliers to reduce freight emissions
- Conducting supplier environmental assessments during onboarding

6.0 Planned Carbon Reduction Initiatives

We plan to introduce the following initiatives within a 3 year plan:

- Full transition to zero-emission vehicles for all field staff
- Procurement of 100% renewable energy contracts for all sites
- Installation of more EV charging stations at premises
- Introduction of a Green Travel Incentive Scheme for employees (see Sustainability Folder in QMS)
- Supplier engagement on Scope 3 emissions tracking
- Adoption of a Sustainable Procurement Policy and life cycle analysis
- Integration of environmental KPIs into supplier evaluations
- Achieve ISO 14001 Environmental Management System certification

7.0 Governance and Reporting

Carbon reduction activities are overseen by the Sustainability and ESG Lead, reporting to the Managing Director.

All environmental performance data is tracked and reviewed quarterly as part of OxygenCare's Management Review Meetings, per ISO 13485 and ISO 9001 compliance.

Where applicable, data will be disclosed through frameworks such as the Carbon Disclosure Project (CDP) or directly to NHS and public procurement portals.

8.0 Alignment with Health Systems Net Zero Supplier Requirements

OxygenCare meets and continues to monitor its compliance with NHS and HSE expectations:

Supplier Requirement	Status
Public Carbon Reduction Plan (CRP)	Provided
Scope 1, 2 & 3 Baseline and Targets	Reported
Commitment to Net Zero by 2045 or earlier (NHS)	Confirmed
Social Value Model – Environmental Management	Embedded
Sustainability integrated in procurement	Ongoing

Supplier Requirement	Status
Prepared for Carbon Footprint Labelling (NHS 2028+)	In progress

9.0 Review and Continuous Improvement

This plan shall be reviewed **annually** or in response to material changes in:

- Business operations or services
- Legislative or Health System (NHS/HSE) requirements
- Environmental risk or audit findings

Revised plans will be re-approved by senior management and communicated to internal teams, suppliers, and stakeholders as required.

Carbon Reduction Plan provided **does align with** and **supports** key elements of:

Appendix 1

ISO 9001:2015 – Quality Management Systems

- **Clause 5.1.1:** Leadership commitment to environmental performance improvement
- **Clause 6.1:** Addresses risks and opportunities related to sustainability
- **Clause 7.1.4:** Provides for sustainable work environments
- **Clause 9.3:** Environmental objectives are reviewed in management reviews
- **Clause 10.2/10.3:** Continuous improvement is demonstrated through emissions reduction targets and actions

ISO 13485:2016 aligned – Quality Management for Medical Devices

- While ISO 13485 focuses heavily on medical device safety, cleanliness, and regulatory compliance, this plan:
 - Demonstrates control of external providers (suppliers) with sustainability clauses
 - Aligns with management responsibility for sustainability (Clause 5)
 - Can support risk management and lifecycle considerations in product/service delivery.

Appendix 2

GDP Guidelines – Good Distribution Practice (for medical devices)

- Focus on:
 - **Environmental conditions during transport and storage** – indirectly supported through energy efficiency and fleet emissions reduction
 - **Minimising waste and contamination risks** – directly addressed through recycling and packaging initiatives
 - **Sustainability in logistics and handling** – covered under Scope 3 reduction initiatives

Appendix 3

EU MDR (2017/745) – Medical Device Regulation

- MDR primarily addresses safety, performance, and vigilance, but your plan:
 - Supports Article 10: General obligations of manufacturers, especially regarding product lifecycle responsibility
 - Reinforces Annex I (GSPR) by aligning with broader environmental stewardship expectations
 - May support procurement criteria used by Notified Bodies or hospital frameworks that are including ESG as part of vendor selection

Appendix 4

Summary

Standard	Directly Supported	Indirectly Supported	Notes
ISO 9001	Yes		Environmental commitment is a leadership and planning requirement
ISO 13485	Yes		Supports supplier control and lifecycle risk considerations
GDP	Yes		Addresses transport, packaging, storage sustainability
MDR	Yes		Aligns with environmental best practices and procurement priorities